Taking a bike on the bus.
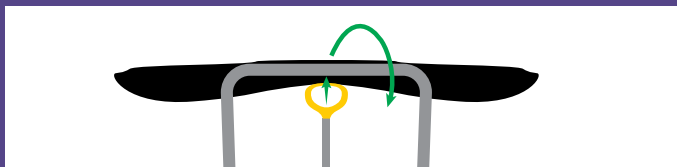
All of our buses are fitted with bike racks and they are free for you to use!
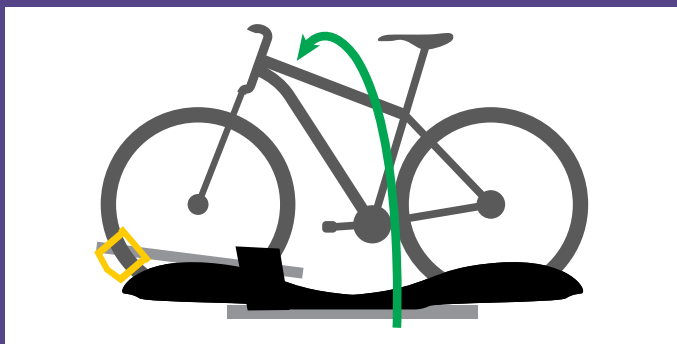
How to load your bike

Please remember loading and unloading your bike is your responsibility. Remove any loose items that could fall off and always use the bike rack from the front so you are visible for the driver.

1. Squeeze/pull bike rack handle up to release and lower the rack.

2. Lift bike onto rack with front wheel facing towards the yellow support arm.
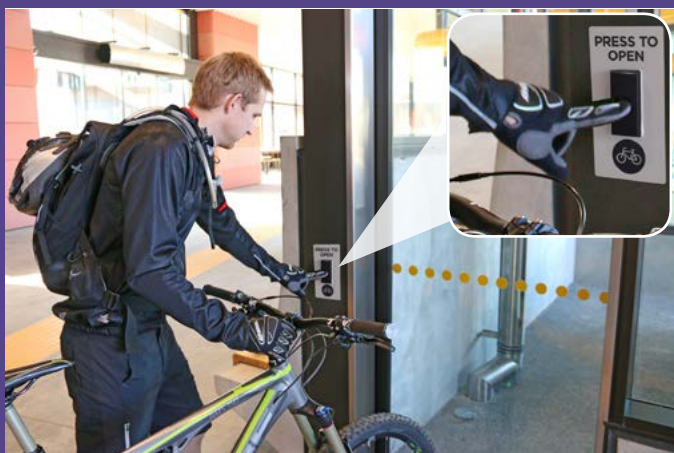

3. Raise support arm over front tyre so the hook rests on the front wheel. The bike is now secure and you can board the bus.

Loading your bike at the Bus Interchange

1. Each gate at the Bus Interchange is fitted with a separate bike access door. Please wheel your bike through the Bus Interchange and wait for your bus to arrive.

PRESS TO OPEN

2. After the bus arrives, open the bike access door by pushing the black switch next to the door. Continue loading the bike onto the rack as shown on the previous page.

More information

→ All of our Metro buses can carry up to two bikes at the front, except for buses on route 28 which can take up to three bikes. The maximum weight for each bike is 24kg.

→ The racks are designed to carry bikes with wheels larger than 16" diameter.

→ If you're travelling with an electric bike, it is recommended to take the battery off before loading it onto the bike racks.

→ Fold up bikes are permitted inside the bus if they fit into the luggage space.

→ Your bike is transported and protected on Public Transport in Canterbury under the Contract and Commercial Law Act 2017. That means if loss or damage occurs while being carried, you may be able to claim up to a maximum value of $2,000 from the carrier (Public Transport operator).

→ If you need a secure place to store your bike in the CBD, there is a free bike park in the Bus Interchange.

→ You can also learn how to put your bike on the bus without any pressure by using the practice bike rack at the Tuam Street end of the Bus Interchange.